

QUARTERLY MEMBER

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ORNL FCU FREE SUMMER SESSIONS CONCERT SERIES

ORNL FCU's annual Summer Sessions concert series has returned to Kingston and Oak Ridge, and you won't want to miss the remaining two shows! The free concerts feature bluegrass and Americana bands from the region.

In May, the Hackensaw Boys and The Larry Keel Experience kicked-off the 2023 series at The Amphitheater at Fort Southwest Point in Kingston. The Po' Ramblin Boys and Tim O'Brien performed at the first show in Oak Ridge in June. The last two concerts of the series will be held at:

THE PAVILION IN A.K. BISSELL PARK
1401 Oak Ridge Turnpike, Oak Ridge TN

All Summer Sessions concerts are **FREE** to the public. The community is invited to bring their lawn chairs and join their friends and family for an evening of free Americana roots music. Local food truck vendors will also be on-site serving delicious treats and drinks.

Stay informed about performances and weather-related cancellations by visiting [TheSummerSessions.com](https://www.TheSummerSessions.com) or following us on [Facebook](#).

UPCOMING CONCERTS

JULY 8, 6:00 PM
Sam Bush
Yarn

AUGUST 12, 4:00 PM
Sierra Hull
Hogslop String Band
The Tillers
FERD

With support from:



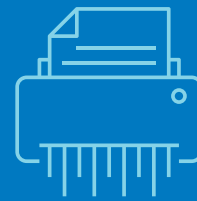
Sierra Hull Photography
by Nathan Leslie @nslmedia



Sam Bush Photography by
Shelly Swanger Photography



FALL COMMUNITY SHRED DAY



Saturday, October 21 | 9:00 AM*

NORTHSHORE BRANCH:
2077 Town Center Boulevard

OAK RIDGE BRANCH:
215 S. Rutgers Avenue

*First come, first served. When trucks are full, shredding will stop. Boxes must be no larger than (15" x 12" x 10").

Community Shred Day events are free to all Credit Union members. Bring any unwanted paper documents, especially ones containing personal information, to one of the event locations to have the materials safely and securely destroyed at no charge. Due to the limited amount of space available for shredding per truck, each vehicle is permitted to shred up to **three boxes*** of paper.

DOGWOOD ARTS

ART IN PUBLIC PLACES

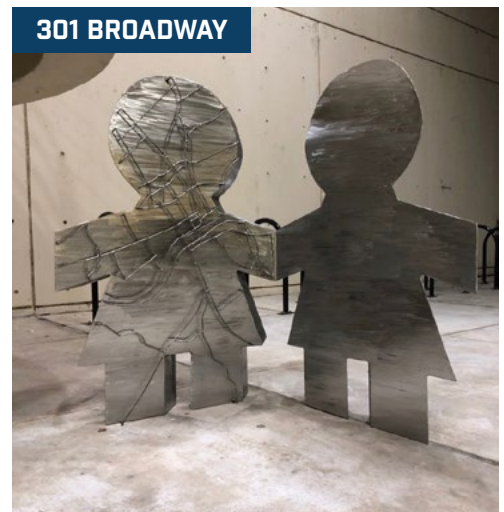
Each year, Dogwood Arts brings large-scale sculptures to our city streets and spaces through its *Art in Public Places* program. The outdoor sculpture exhibition rotates annually and pieces are installed throughout Knoxville, Oak Ridge, and Alcoa.

Dogwood Arts began *Art in Public Places* to not only celebrate large-scale art, but the natural beauty of East Tennessee. Since 2007, the program has curated and installed over 240 works of art. As presenting sponsors of Dogwood Arts, ORNL Federal Credit Union is proud to support the organization's mission to promote the arts in our community.

ORNL FCU has two sculptures in the 2023–2024 *Art in Public Places* exhibition. The Oak Ridge Branch is home to Hanna Jubron's *Solar System*, and Ray Katz's *Ace of Spades* is installed at the Northshore Branch.

A permanent sculpture, *Connect* by Hanna Seggerman, has also been installed at 301 Broadway in Oak Ridge, home to the Anderson County Family Justice Center and the United Way of Anderson County. The sculpture addresses the concepts of belonging and connection between people and places. Seggerman is a recent graduate of the University of Tennessee, Knoxville, and *Connect* was included in her thesis exhibition for her Master of Fine Arts degree.

For more information about *Art in Public Places* or Dogwood Arts, please visit dogwoodarts.com.



SCAMS & FRAUD TO AVOID THIS SUMMER



As we prepare for the summer months, most of us have big plans in mind: vacation, enjoying quality time with family and friends, and making the most out of the long summer days. What we don't ever dream of taking place is banking fraud or scams. According to the Federal Trade Commission, over \$8.8 billion was lost to scams and fraud in 2022. Here are some banking scams to be mindful of this summer season:

FAKE PHONE CALLS

At ORNL FCU, our fraud team has seen an increase in members reporting phone calls that look like they are coming from the Credit Union. Fraudsters can actually manipulate the caller ID to make you think that we are calling. If we do call you, we **WILL** do the following:

- State a name and reason for the call.
- Confirm and verify any suspicious purchase activity.
- You might even receive a text asking to verify the suspicious purchase activity, by replying YES or NO.

We **WILL NOT** do the following:

- Ask for your personal information such as: Social Security number, debit/credit card information, account numbers, or your PIN.
- Ask you to purchase gift cards.
- Send you an email/text with a link to click for verification purposes.

If you receive a call from someone claiming to be from ORNL FCU and you're unsure: please hang up. Give us a call at 800.676.5328 and one of our team members will be happy to assist you.

CHECKS IN THE MAIL

We want you to have all the things you wish for! While the lottery or a new car would be nice to win—you would not receive a check in the mail for these items. Since 2015, reports of check fraud have risen 65%. Our fraud team has seen a rise in check scams covering lottery prizes, cars, loans, and even employment opportunities. The check schemes vary, but the main red flag to look out for is:

The check might look real, but if someone is asking you to send a portion of the money back via wire transfer, through gift card purchases, or depositing into a separate bank account—it is a scam.

Scammers like for victims to do this because it is almost untraceable. Once you have deposited that check into your account—you are responsible for it.

We want your summer to be an unforgettable experience for all the right reasons. If you have any questions or concerns about scams or fraud—please never hesitate to contact us!

MEET EASTON, THE CREDIT UNION'S NEW VIRTUAL ASSISTANT

Easton is a new member of the team with a very big job answering questions via chat on the website; questions like "What's my routing number?" and "What are your mortgage rates?". His name is a mash-up of the words 'East' and 'Tennessee' because that is where he was born and raised! He can help you navigate the website, learn about Online and Mobile Banking services and more! He can also connect you to an agent when you need one. He loves meeting new people, so feel free to introduce yourself. He is available to chat 24/7 at ornlfcu.com by selecting Let's Talk!



75TH ANNIVERSARY CELEBRATION

& MEMBER APPRECIATION DAY

Since August 6, 1948, ORNL FCU has helped hundreds of thousands of members in the East Tennessee community develop a healthy relationship with their money. Our legacy lives on because of our members, our employees, our volunteer board and committees, and our community partners.

For 75 years, we have remained committed to the credit union philosophy of 'people helping people' and our founding members would be proud of our storied history. To recognize our past, present, and future, ORNL FCU is celebrating in big ways! Over the next couple of months, several exciting initiatives will be implemented to thank and engage our members, employees, and the community.

- On Friday, August 4, we will have a Member Appreciation Day at all branch locations during regular business hours. Refreshments and free giveaways will be provided while supplies last. Plus, a door prize drawing will be held at each branch for a basket of ORNL FCU branded items, including our 75th anniversary commemorative book. We hope you will join us for a day of celebrating!
- On Saturday, August 12, our final Summer Sessions concert will be held at A.K. Bissell Park in Oak Ridge. Two additional bands have been added to the line-up and the event will kick off at 4:00 PM! More details on page 1.
- Special prizes will be given away on social media, so be sure to follow us on all our channels!



- To commemorate our 75th anniversary, we'll be asking members to nominate local, non-profit organizations to receive one of several grants to be awarded. Over \$400,000 in charitable funds will be donated. More information will be shared in late July on how to nominate a worthy organization.

Thank you for being a member of the ORNL FCU family. We hope you will join us as we celebrate our 75th anniversary.

CONTACT

LOCAL CALLS
865.688.9555

All locations except
Madisonville, Morristown,
and LaFollette

TOLL-FREE
800.676.5328

UPDATE is published quarterly by ORNL FCU as an information service to its members. Suggestions, questions, and comments should be sent to:

ORNL FCU UPDATE
P.O. Box 365
Oak Ridge, TN 37831

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HOLIDAY CLOSINGS & EVENTS

Tuesday, July 4 | CLOSED
Independence Day

Saturday, July 8 | 6:00 PM
Summer Sessions Concert
A.K. Bissell Park, Oak Ridge
Details on Page 1

Friday, August 4
75th Anniversary Celebration
Member Appreciation Day
Details above

Saturday, August 12 | 4:00 PM
Summer Sessions Concert
A.K. Bissell Park, Oak Ridge
Details on Page 1

Monday, September 4 | CLOSED
Labor Day

Saturday, October 21 | 9:00 AM
Community Shred Day
Northshore and Oak Ridge
Details on Page 2

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